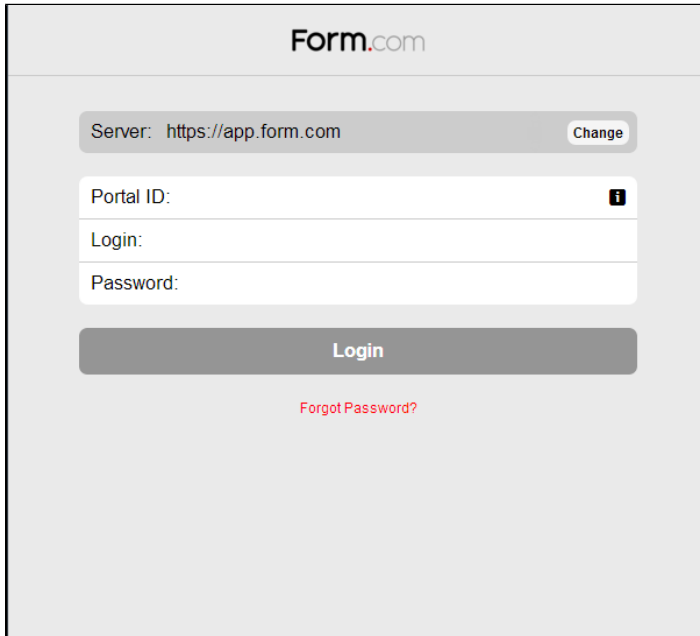


Participant Mobile Access Instructions (Archived)

Important note

This article is archived. Please read a [new version of the article](#) about [Form.com Applications](#).

Run the Form.com/Key Survey Mobile application on your device and indicate the login credentials. The login details should be provided to participants by a Form/Survey owner. Once logged in, the users are able to download accessible Forms and Surveys, submit responses, upload collected data to the server and carry out tasks assigned to the user. To log in next set of actions should be executed:



- Type in the **Server link** which you are attempting to access (app.keysurvey.com, app.form.com or other link to access a custom solution)
- Specify the **Portal ID**.
- Indicate the **Login**.
- Enter the **Password**.

In case you forgot your password, click on the **Forgot your password?** link.

In order to receive a temporary password you will be required to input:

- The **Server link** which you are attempting to access.
- The **Portal ID** of the Portal you wish to access.
- The **Username** which is associated with the password you wish to reset.